



COVID-19 Safety Protocols Update - 3-25-2020

Please have all cats in carriers when you arrive at the clinic. All dogs will be brought into the clinic by a staff member on a slip lead.

Clients must stay in their cars and call the front desk upon arrival. An assistant will call you on the phone and obtain your pet's history and will come get your pet from the car. The doctor will call you after the exam with any findings and recommendations. Assistants will then bring your pet back to the car, and a receptionist will take your payment over the phone.

For the safety of our staff, if you have had any fever or signs of illness or have had contact with anyone who has been sick, please have another friend or family member bring your pet to the clinic.

We are still suspending routine baths, elective nail trims, elective anal gland expressions, and boarding until further notice.

We appreciate your understanding during this time and please call us if you have any questions.

(901) 683-6339
frontdesk@eastgatevets.com